



Field Service Engineer-Southern US

JOB SUMMARY:

The Field Service Engineer provides customer service to our customers, including technical assessment, installation, troubleshooting and repairing company products and equipment.

Essential Functions:

- Install, troubleshoot and maintain company products/equipment.
- Train site workers on how to use and operate our equipment.
- Identify, analyze and repair product failures.
- Order and replace parts as needed.
- Recommend products or services that best fit the customer's needs.
- Manage the Southern US territory and develop relationships with customers.
- Travel 50-70% of the time in your territory.

Territory:

The Southern Territory covers the area from Oklahoma, Arkansas, Texas, Louisiana & Mississippi.

Qualifications:

- Must be familiar with standard concepts, practices, and procedures in the Pulp & Paper industry.
- Fluent English communication skills (reading, writing and speaking)
- Excellent customer service skills
- Ability to work on your own or with a team.
- Instrumentation and electronics qualifications preferred, but not required.
- Self-motivated
- Safety awareness

Education and Experience:

- Bachelor's degree and/or 4+ years of experience with boilers or in a related area.

If you're interested in applying, please submit your résumé and cover letter to ar.resumes@clydebergemann.com